

1. PRIVACY

- 1.1. PlaceMakers may at any time collect, hold and use Customers' personal information in accordance with the Privacy Act 2020 and PlaceMakers Privacy Policy, which is available at <https://www.PlaceMakers.co.nz/online/privacy-policy>. This clause summarises key information in PlaceMakers Privacy Policy. PlaceMakers may update its Privacy Policy from time to time by publishing the updated Privacy Policy on its website. Any changes apply to all personal information collected before and after the publication date.
- 1.2. The Customer is not required to provide PlaceMakers with any personal information that PlaceMakers requests. However, if the Customer does not provide the requested information, PlaceMakers may not be able to provide certain services to the Customer.
- 1.3. PlaceMakers will only collect personal information for a purpose connected with its business including (but not limited to):
 - 1.3.1. marketing and promotions (unless you unsubscribe),
 - 1.3.2. data and analytics,
 - 1.3.3. addressing complaints,
 - 1.3.4. debt recovery,
 - 1.3.5. credit assessment, and
 - 1.3.6. to administer the PlaceMakers Plus programme.
- 1.4. Generally, PlaceMakers collects personal information directly from Customers. PlaceMakers may also collect personal information about a Customer from a third party if the Customer has authorised them to provide, or authorised PlaceMakers to collect, that information. PlaceMakers may collect personal information from, and share personal information with, any person PlaceMakers considers appropriate for the purposes set out in PlaceMakers Privacy Policy. This may include PlaceMakers Related Companies, trade referees, marketing and analytics agencies and other third parties.
- 1.5. PlaceMakers may use the services of credit reporting and debt collection agencies on an ongoing basis. PlaceMakers may disclose the Customer's credit information (including default and repayment history information) to credit reporters and debt collectors, who may hold that information on their systems and use it to provide their credit reporting and debt collection services.
- 1.6. Personal information collected by PlaceMakers is held by PlaceMakers at our head office (at 810 Great South Road, Penrose, Auckland) or on our behalf. Some information may also be stored in "the cloud" in secure databases on PlaceMakers behalf by third parties based overseas. The use of these services, and the transfer of personal information overseas (if applicable) will not relieve PlaceMakers of its obligations under the Privacy Act 2020 or PlaceMakers Privacy Policy.

- 1.7. The Customer can request access to (and request correction of) their personal information by contacting: The Privacy Officer PlaceMakers Limited address [email] Private Bag 92114, Auckland 1142. Alternatively, the Customer can email PlaceMakers at FBPrivacy@placemakers.com or call +64 (09) 525 9000.

If the Customer provides PlaceMakers with personal information about another person, the Customer confirms that that person has authorised the collection, use and disclosure of their personal information in accordance with this clause and has been informed of their rights to access and request correction of their personal information.